

Policy of Integrated Quality and Environment Safety Management in Scandinavian Express Poland



INTEGRATED
QUALITY
ENVIRONMENT
SYSTEM

The mission of SCANDINAVIAN EXPRESS is to support business partners in building competitive advantages on the Scandinavian and Polish markets, not only through logistic solutions.

The basis for actions taken in the company SCANDINAVIAN EXPRESS POLAND, clearly resulting from the adopted development strategy is to operate in a friendly manner and with due care for the environment, placing customer satisfaction in the focus of all areas of the company.

Implementation and maintenance of **Integrated Management System for Quality, Environment and Food Safety in accordance with ISO 9001:2015, ISO 14001:2015** will enable the Management Board on the effective management of processes in a manner allowing continuous reduction of adverse environmental impacts in accordance with the principles of continuous improvement of the effectiveness of in every aspect of the company.

SCANDINAVIAN EXPRESS POLAND Integrated Quality and Environment Management Policy is focused on the implementation of services in accordance with accepted obligations, meeting the clients' expectations and all legal requirements regarding the company's operations through, among others:

- **Safety PLUS.** A comprehensive package of Risk and Prevention standards – in both the best interest of the company and its customers (Protection of Customer Interest Policy). Being based on over 25-years experience; leading on the market indicator of 99,90% of safe (undamaged) and completed deliveries (of more than 30 thousand per year).
- **Ethics and Law.** Abiding strictly by the law, respecting both dignity and fair competence rules – clearly stated in *SCNEX Code of Values* and *SCNEX Manager Code*. Dedicated section for Compliance of activities within the company.
- **Standardization and measurability.** Best practices and indicators based on ISO 9001 and ISO 14001 standards to focus on the effectiveness of solutions and to achieve the intended effect.
- **Learning and self-improvement training.** Internal control and continuous improvement mechanisms (or policies) (*SCNEX Positive & Negative Events* procedure), a clear set of standards in a user-friendly format, KPI monitoring system, combined with periodic internal and external audits.
- **What happens if...?** Activities chart indicating defined process stages, paths of communication, control points / milestones, risks and emergency scenarios (*SCNEX Workflow*) – with emphasis on practical applications related to Contracts, Projects, Orders.
- **Green brand, green logistics.** Practical realization of a sustainable development policy with regard to the environment – investment program in the latest of truck-fleet vehicles, (ecological engine class EURO 6), eco-driving, continuous monitoring of fuel consumption and CO2 emission, routes and transportation corridors ecological calculators, appropriate handling of waste consumables and fluid leakage of from truck-fleet vehicles.

Quality Policy and Environmental Management SCANDINAVIAN EXPRESS POLAND provides a framework for setting and reviewing objectives and targets and environmental quality. This policy is communicated to all persons working in the company and subcontractors. So described and implemented Quality Policy, Environment and Food Safety business together employees will be promoted and used with due care and we will take care of its topicality.

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Ewa Duks - Hopewell
Chairman of The Board