

Quality and Environment Management Policy in Scandinavian Express (SCNEX)



INTEGRATED QUALITY ENVIRONMENT SYSTEM

SCANDINAVIAN EXPRESS mission is to support our Partners in building business advantages in the Polish and Scandinavian markets, by providing more than just comprehensive logistic solutions.

The commitment taken by the company **SCANDINAVIAN EXPRESS**, has evolved from adopting a development strategy to allow us to operate with a friendly approach and a diligent awareness for the environment. Our customer's satisfaction is of paramount importance and has essential value in the interests of the whole company.

Implementation and maintenance of our **Integrated Management System for Quality & Environment (IQES)** will enable the Board members to fulfill the company's mission and introduce effective management of processes in a manner allowing the ongoing reduction of adverse environmental impacts in accordance with the principles of continuous improvement in the effectiveness of every aspect of the company's operations.

- **Safety PLUS.** A comprehensive package of Risk and Prevention standards – in both the best interest of the company and its customers (Protection of Customer Interest Policy). Being based on over 25-years experience; leading on the market indicator of 99,90% of safe (undamaged) and completed deliveries (of more than 30 thousand per year).
- **Ethics and Law.** Abiding strictly by the law, respecting both dignity and fair competence rules – clearly stated in *SCNEX Code of Values* and *SCNEX Manager Code*. Dedicated section for Compliance of activities within the company.
- **Standardization – Yes. Bureaucracy – No.** Applying the best solutions and KPI's adopted from ISO 9001, 14001 with the removal of its bureaucratic format yet implementing a directed focus on achieving goals in the most effective way.
- **Learning and self-improvement training.** Internal control and continuous improvement mechanisms (or policies) (*SCNEX Positive & Negative Events* procedure), a clear set of standards in a user-friendly format, KPI monitoring system, combined with periodic internal and external audits.
- **What happens if...?** Activities chart indicating defined process stages, paths of communication, control points / milestones, risks and emergency scenarios (*SCNEX Workflow*) – with emphasis on practical applications related to Contracts, Projects, Orders.
- **Green brand, green logistics.** Practical realization of a sustainable development policy with regard to the environment – investment program in the latest of truck-fleet vehicles, (ecological engine class EURO 6), eco-driving, continuous monitoring of fuel consumption and CO2 emission, routes and transportation corridors ecological calculators, appropriate handling of waste consumables and fluid leakage of from truck-fleet vehicles.

Quality Policy and Environmental Management **SCANDINAVIAN EXPRESS**, provides a framework for setting and reviewing objectives, targets and environmental quality. This policy is communicated to all persons working in the company and subcontractors. So described and implemented Quality Policy, Environment and Food Safety business together employees will be promoted and used with the utmost diligence and we will ensure that its topicality remains one of our priorities.

Patryk Szymański
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Vice-chairman

Gdańsk, January 2018